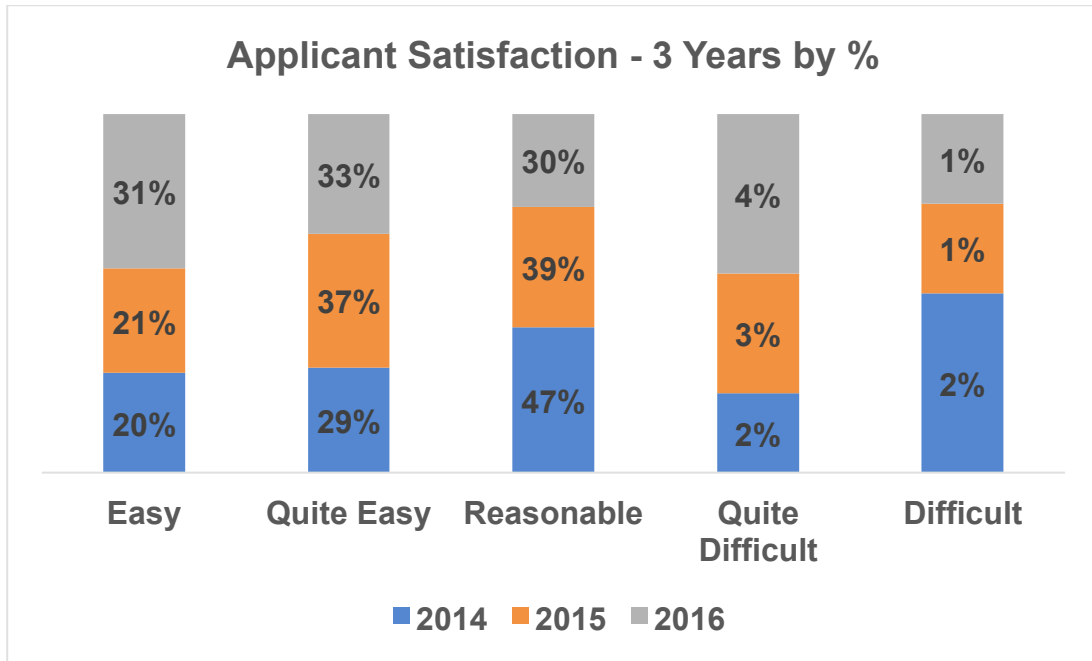


HIWCF Satisfaction Survey Questionnaire - 3 Years – Satisfaction

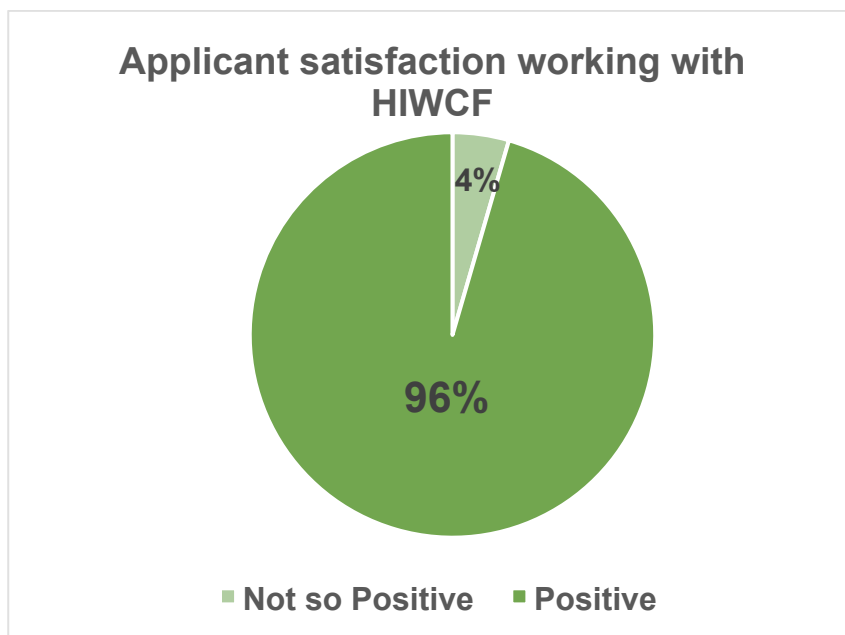


HIWCF Applicant Satisfaction by % - 3 Years



HIWCF Applicant Satisfaction by count – 3 Years

Experience	2014	2015	2016	Total
Easy	21	32	45	98
Quite Easy	31	58	47	136
Reasonable	50	60	43	153
Quite Difficult	2	4	6	12
Difficult	2	1	2	5
Total	106	155	143	404



What year were you awarded your grant?	Name of Charity / Voluntary Group?	How would you rate the experience of the grant application process with HIWCF?	Please include any other comments about your experience with HIWCF	Fund Name:
2016	Southern Domestic Abuse Service	Easy	We are really appreciative of the support we have received from HIWCF over the years, and find you a valuable partner for our work in Hampshire.	North Hampshire CCG Well-being Grant Application
2016	ARK Eastleigh	Easy	HIWCF is a great support to small local charities like ourselves and provides us with an easy way to access funding.	Culture in the Community
2016	Southampton Women's Aid	Quite Easy	Very clear and efficient process. The grant is small but very targeted and thus a great support to our organisation and the beneficiaries of the project. Thank you.	Doris Campbell Memorial Grant
2016	Gosport Voluntary Action	Quite Easy	HIWCF were most supportive during the application process and the life of the grant, with all queries responded to promptly	Valuing Hampshire's Communities
2014	Southampton Opportunity Group	Quite Easy	I have always found HIWCF easy to work with and the website clear and easy to navigate.	Comic Relief
2016	Loud and Proud	Reasonable	HIWCF Grant Officers are always very helpful and provide clear information in communications regarding the application process. Their efforts in engaging with and providing encouragement to the voluntary and charity sector in Hampshire, through 'get-together' networking events and visits is appreciated and useful.	Sport Relief Community Cash Grant
2015	Sail 4 Cancer	Reasonable	We were given the opportunity to clarify anything that there was uncertainty about rather than just turned down due to lack of clarity which often happens. It also gave a small charity like ours the chance to compete on an equal footing for funding.	Portsmouth City Community Grant
2014	SESAME	Reasonable	Staff were unfailingly helpful and kind and ultimately my application went through	Portsmouth City Community Grant
2014	City of Southampton Swimming Club	Reasonable	Communication has been very smooth with the foundation and that is appreciated by the volunteers who support City of Southampton Swimming Club	Small Grants
2015	The Good Mental Health Cooperative	Quite Difficult	First experience with HIWCF and didn't realise about limitations on amount of grant. As we are a CIC rather than a charity, the work involved for a £500 grant ended up rather a lot.	Portsmouth City Community Fund
2014	Portsmouth Association for the Blind	Quite Difficult	The process is rather time consuming for such small grants. Also, the end process needs to be tailored to the grant and not just a standard form sent out.	Portsmouth City Community Fund
2015	Andover Town Band	Difficult	The application process seemed very time-consuming and lengthy for a £500 grant - to an extent, it's made me nervous and reticent about applying for grants in the future. I understand that you must be scrupulous about handling money and allocating it to charities, but it did take a lot out of me.	Small Grants Small Items Grant Application

